

## **GP Parsik Sahakari Bank Ltd.– IT Department**

### **Request for proposal for Renewal of ManageEngine Product and Desktop PC's ,**

## **1. Introduction**

GP PARSIK SAHKARI BANK LTD is seeking proposals from qualified vendors for the renewal of our Manage Engine Product as follows.

- 1) ME Service Desk Plus Enterprise Edition
- 2) Manage Engine End Point Central UEM –Subscription Model,
- 3) Manage Engine OP manager Enterprise Edition –Subscription Model,
- 4) Manage Engine Key Manager plus Subscription Model,
- 5) Professional Service remote & on-site Support if required licenses and associated support services.
- 6) Purchase of a Desktop with a Microsoft License

## **2. Objective**

- Renew the existing Manage Engine product licenses and purchase a Desktop with Microsoft licenses.
- Ensure continuity of support and maintenance.
- Evaluate competitive pricing and value-added services (if applicable).

## **3. Scope of Work**

The selected vendor will be responsible for:

- Providing renewal licenses for the following product(s):
  - Product Name: As per Annexure –A
  - License Details: As per Annexure –A
  - Current License-As per Annexure –A
  - Desktop Requirement:- As per Annexure-B
- Providing standard technical support and updates for the renewed period.
- Assisting with license activation and validation.
- Delivery, Installation and commissioning with service support up to the contract period.
- Finalized Vendor has to provide SLA with NDA on Rs.500/- stamp paper as per RBI guidelines.

## 4. Requirements

Vendors must provide:

- Detailed quotation including product license cost, support/maintenance cost, and applicable taxes will be extra
- Duration of coverage (for Manage engine 1 year & 3 years).
- Service Level Agreement (SLA) details for support.
- Information on any additional benefits, discounts, or bundled services.

## 5. Proposal Submission Guidelines

- Proposals must be submitted in PDF format on the company letterhead
- Submission Deadline:- Before the 20<sup>th</sup> Sept 2025
- Proposals must be sent to: rspathar514@gpparsikbank.net
- aschavan509@gpparsikbnk.net
- mpmadhavi264@gpparsikbank.net

## 6. Evaluation Criteria

Proposals will be evaluated based on the following:

- Compliance with scope and requirements.
- Pricing competitiveness.
- Support and service quality (SLA, response times).

## 7. Vendor is required to submit the document

- Company incorporation Certificate
- Company Year Turnover is Minimum 20 crore and above,
- Turn over Certificate for the last 2 years
- Company GST Certificate.
- Vendor should provide Proof of Such Type of Service support provided in the BFSI sector
- The Vendor has to submit the Risk assessment sheet provided by the Bank and comply with all the questions in the Questionnaire

## 8. Terms & Conditions

- GP PARSIK SAHAKARI BANK LTD reserves the right to accept or reject or cancel the proposal.
- GP PARSIK SAHAKARI BANK LTD reserves the right to change in the quantity or requirement mention in the proposal.
- Vendors must confirm that pricing is valid for at least 60 days.
- Any deviation from requirements must be clearly highlighted.

## 9. Contact Information

For queries related to this requirement, please contact on email

Ravindra S Padhar

[rspathar514@gpparsikbank.net](mailto:rspathar514@gpparsikbank.net) -022-25456500 / 022-25456524

### Annexure-A

Sr.	Description	Qty	Amount for 1 yr.	Amount for 3yr.
1	ME ServiceDesk Plus Enterprise Edition			
1.1	Annual Subscription fee for 10 Technicians (500 nodes)	1		
1.2	Annual Subscription fee for Additional 1100 nodes	1		
	Sub Total A			
2	ME Endpoint Central UEM Edition - Subscription Model			
2.1	Annual subscription fee for 2100 endpoints and Single User License	1		
2.2	Annual subscription fee for 100 Servers	1		
2.3	Annual subscription fee for Additional 9 Users	1		
2.4	Endpoint Security Addon - Annual subscription fee for 1100 Workstations	1		
2.5	Endpoint Security Addon - Annual subscription fee for 100 Servers	1		
2.6	Annual Subscription fee for Secure Gateway Server	1		
	Sub Total B			
3	ManageEngine OpManager Enterprise Edition - Subscription Model			
3.1	Annual subscription fee for 500 Devices Pack with 2 Users	1		
3.2	Annual subscription fee for 8 User Pack	1		
3.3	Annual subscription fee for 300 NFA Interfaces	1		
3.4	Annual Subscription fee for NCM Plugin 50 Devices Pack	1		
3.5	Annual subscription fee for 250 Used Switch Ports in SPM and 250 Used IP Addresses in IPAM	1		
3.6	Annual subscription fee for Every additional 250 Used IP Addresses in IP Address Manager (IPAM) (7 units)	1		
3.7	Annual subscription fee for Every additional 250 Used ports in Switch Port Mapper (SPM) (7 units)	1		
	Sub Total C			
4	ManageEngine Key Manager Plus Subscription Model	1		
4.1	Annual subscription fee for 25 Keys	1		
	Sub Total D			
	<b>Grand Total (A+B+C+D) GST Exclusive</b>			
5	Professional Support Remote & On-site if required	1		
	Annual Support For L3 Engineer for 1 year , 3 year	1		
5.1	( For Service Desk Plus , EndPoint Central , OpManager Enterprises,MDM, & keYmanager Enterprises )	1		
	<b>Grant Total 1 Year / 3 Year</b>			

\*\*GST Extra

### Annexure B

Sr.	Description – <b>Windows Desktop PC</b>	Qty	Per Qty Rate	Amont
a	HP /DELL Pro SFF 280 G9 Desktop PC, Windows 11 Pro 64 with Latest version and OS Patch, Intel Core I5-12500 3.00G,18mb,6 Cores 65 w,16 GB DDR4 3200 DIMM memory,512 GB m.2 2280 PCIE NVME Solid State Drive, Wired Keyboard & Mouse, one Serial port, VGA port (Material/Labor/Onsite/ Warranty 3 YEAR warranty	250		
	Total	250		
b	MS Office 2024 Paper License	50		
C	MS Office 2024 Subscription Pack 3 years	50		

\*\* GST Extra